

E/M Leveling & Billing
 Virtual Care During COVID-19 PHE
Effective January 1, 2021

NEW				
New patients are defined as patients <i>not seen</i> by you or a member of your group/specialty in the last three (3) years				
Did you use...	Video (audio and visual)		Telephone (audio only)	
Will you be billing by...	Time (mins)	Complexity/ MDM	Time (mins)	Complexity/ MDM
99202	15 - 29	Straightforward	15 - 29	Straightforward
99203	30 - 44	Low	30 - 44	Low
99204	45 - 59	Moderate	45 - 59	Moderate
99205	60 - 74	High	60 - 74	High
SmartPhrases if NOT using Virtual Visit SmartForm	.vvvideo & .timeattestationamb	.vvvideo	.vvtelephone & .timeattestationamb Please distinguish between call duration and non-face-to-face time in a time attestation <i>regardless</i> of whether billing based on Time or MDM, when performing a Telephone (audio-only) Virtual Visit for the duration of the PHE (e.g. 22min call duration + 15min documentation = 37min visit)	
SmartPhrase if using Virtual Visit SmartForm	.virtualvisitattestation		.virtualvisitattestation Please distinguish between call duration and non-face-to-face time <i>regardless</i> of whether billing based on Time or MDM, when performing a Telephone (audio-only) Virtual Visit for the duration of the PHE (e.g. 22min call duration + 15min documentation = 37min visit)	

ESTABLISHED				
Established patients are defined as patients <i>seen</i> by you or a member of your group/specialty in the last three (3) years				
Did you use...	Video (audio and visual)		Telephone (audio only)	
Will you be billing by...	Time (mins)	Complexity/ MDM	Time (mins)	Complexity/ MDM
99211	RN VISITS ONLY			
99212	10 - 19	Straightforward	10 - 19	Straightforward
99213	20 - 29	Low	20 - 29	Low
99214	30 - 39	Moderate	30 - 39	Moderate
99215	40 - 54	High	40 - 54	High
SmartPhrases if NOT using Virtual Visit SmartForm	.vvvideo & .timeattestationamb	.vvvideo	.vvtelephone & .timeattestationamb Please distinguish between call duration and non-face-to-face time in a time attestation <i>regardless</i> of whether billing based on Time or MDM, when performing a Telephone (audio-only) Virtual Visit for the duration of the PHE (e.g. 22min call duration + 15min documentation = 37min visit)	
SmartPhrase if using Virtual Visit SmartForm	.virtualvisitattestation		.virtualvisitattestation Please distinguish between call duration and non-face-to-face time <i>regardless</i> of whether billing based on Time or MDM, when performing a Telephone (audio-only) Virtual Visit for the duration of the PHE (e.g. 22min call duration + 15min documentation = 37min visit)	

Please Note:

While History & Exam are no longer required to substantiate a given Level of Service (LOS) code, a clinically appropriate History and/or Exam should be documented wherever appropriate.

99205/99215
Time or **High** MDM

Elements of Medical Decision Making *2 of 3 Elements Required*		
Problems Addressed (High)	Data Reviewed (Extensive)	Risk of Complications/ Patient Management (High)
<ul style="list-style-type: none"> 1 or more chronic illnesses with severe exacerbation, progression, or side effects of treatment OR 1 acute or chronic illness or injury that poses a threat to life or bodily function 	<p>** (Must meet 2 out of 3 categories)**</p> <p>Category 1: Tests, documents, or independent historian(s)</p> <p>Any combination of 3 from the following:</p> <ul style="list-style-type: none"> Review of prior external note(s) from each unique source* Review of the result(s) of each unique test* Ordering of each unique test* Assessment requiring an independent historian(s) † <p>*Each unique test, order, or document contributes to the combination of three.*</p> <p>OR</p> <p>Category 2: Independent interpretation of a test performed by another physician or QHP</p> <p>OR</p> <p>Category 3: Discussion of management or test interpretation with other QHP</p>	<p>High risk of morbidity from additional diagnostic testing or treatment</p> <p>Sample Conditions</p> <ul style="list-style-type: none"> Drug therapy requiring intensive monitoring for toxicity Elective major surgery with identified risk factors Emergency major surgery Decision regarding hospitalization Decision not to resuscitate or to deescalate care because of poor prognosis
New Patient 60-74 minutes		Est. Patient 40-54 minutes

99204/99214
Time or **Moderate** MDM

Elements of Medical Decision Making *2 of 3 Elements Required*		
Problems Addressed (Moderate)	Data Reviewed (Moderate)	Risk of Complications/ Patient Management (Moderate)
<ul style="list-style-type: none"> 1 or more chronic illnesses with exacerbation progression, or side effects of treatment OR 2 or more stable chronic illnesses OR 1 undiagnosed new problem with uncertain prognosis OR 1 acute illness with systemic symptoms OR 1 acute complicated injury 	<p>** (Must meet 1 out of 3 categories)**</p> <p>Category 1: Tests, documents, or independent historian(s)</p> <p>Any combination of 3 from the following:</p> <ul style="list-style-type: none"> Review of prior external note(s) from each unique source* Review of the result(s) of each unique test*; Ordering of each unique test*; Assessment requiring an independent historian(s) † <p>*Each unique test, order, or document contributes to the combination of three.*</p> <p>OR</p> <p>Category 2: Independent interpretation of a test performed by another physician or QHP</p> <p>OR</p> <p>Category 3: Discussion of management or test interpretation with other QHP</p>	<p>Moderate risk of morbidity from additional diagnostic testing or treatment</p> <p>Sample Conditions</p> <ul style="list-style-type: none"> Prescription drug management Minor surgery with risk factors Elective major surgery without risk factors Diagnosis or treatment significantly limited by <u>social determinants</u> of health
New Patient 45-59 minutes		Est. Patient 30-39 minutes

99203/99213
Time or **Low** MDM

Elements of Medical Decision Making *2 of 3 Elements Required*		
Problems Addressed (Low)	Data Reviewed (Limited)	Risk of Complications/ Patient Management (Low)
<ul style="list-style-type: none"> 2 or more self-limited or minor problems OR 1 stable chronic illness OR 1 acute, uncomplicated illness or injury 	<p>Category 1: Tests and documents</p> <p>Any combination of 2 from the following:</p> <ul style="list-style-type: none"> Review of prior external note(s) from each unique source* Review of the result(s) of each unique test* Ordering of each unique test* <p>*Each unique test, order, or document contributes to the combination of two.*</p> <p>OR</p> <p>Category 2: Assessment requiring an independent historian(s)</p>	<p>Low risk of morbidity from additional diagnostic testing or treatment</p>
New Patient 30-44 minutes		Est. Patient 20-29 minutes

99202/99212
Time or **Straightforward** MDM

Elements of Medical Decision Making *2 of 3 Elements Required*		
Problems Addressed (Minimal)	Data Reviewed (Minimal or None)	Risk of Complications/ Patient Management (Minimal)
<ul style="list-style-type: none"> 1 self-limited or minor problem 		<p>Minimal risk of morbidity from additional diagnostic testing or treatment</p>
New Patient 15-29 minutes		Est. Patient 10-19 minutes

