

# RACC Scheduling Guide for Primary Care and Specialty Providers

RACC opening hours: Mon-Fri 8am-12pm

RACC Internal Medicine hours: Tue & Thu 8am-12pm



RACC Visit	Appointment Only		
Office Visit	<ol style="list-style-type: none"> <li>Schedule into HOME DEP first</li> <li>Schedule into <a href="#">MGH RAC YAW 7 DEP</a> – Please link all lab orders to the RACC visit (labs, COVID swab, EKG, XRAY, etc.) <ul style="list-style-type: none"> <li>Visit Type = Home Visit Type</li> <li>Provider = RACC resource <ul style="list-style-type: none"> <li><b>RACC Multi Specialty Room, RACC Pelvic Exam Room, or RACC Multi Specialty Procedure Room</b></li> </ul> </li> </ul> </li> </ol>		
Ancillary Visit	Appointment Only	Appointment Before RACC Visit	Appointment After RACC Visit
Imaging	<p><b>Home staff always coordinates imaging only.</b></p> <ol style="list-style-type: none"> <li>Schedule <a href="#">imaging into YAW6 Imaging DEP</a></li> <li>Schedule into <a href="#">MGH RAC YAW 7 DEP</a> <ul style="list-style-type: none"> <li>Visit type = Imaging</li> <li>Provider = MGH RACC YAW7 Imaging</li> </ul> </li> </ol>	<p><b>Home staff always coordinates imaging before RACC Office Visit.</b></p> <ol style="list-style-type: none"> <li>Schedule <a href="#">imaging into YAW6 Imaging DEP</a></li> <li>Schedule into <a href="#">MGH RAC YAW 7 DEP</a> <ul style="list-style-type: none"> <li>Visit type = Imaging</li> <li>Provider = MGH RACC YAW7 Imaging</li> </ul> <p>AND</p> </li> <li>See instructions above for scheduling RACC Office Visit</li> </ol>	<p><b>If same day, RACC staff coordinates. If non-same day, Home staff coordinates.</b></p> <ol style="list-style-type: none"> <li>Schedule into <a href="#">MGH RAC YAW 7 DEP</a> <ul style="list-style-type: none"> <li>Visit Type = Home Visit Type</li> <li>Provider = RACC Multispecialty Room</li> </ul> </li> <li>Schedule into home DEP using visit type</li> </ol>
Labs	<p><b>Home staff always coordinates labs only.</b></p> <ol style="list-style-type: none"> <li>Schedule into the <a href="#">MGH RAC YAW 7 DEP</a> <ul style="list-style-type: none"> <li>Visit Type = LAB</li> <li>Provider = MGH RAC YAW7 LAB</li> </ul> </li> </ol>	<p><b>Home staff always coordinates labs before RACC Office Visit.</b></p> <ol style="list-style-type: none"> <li>Schedule into the <a href="#">MGH RAC YAW 7 DEP</a> <ul style="list-style-type: none"> <li>Visit Type = LAB</li> <li>Provider = MGH RAC YAW7 LAB</li> </ul> <p>AND</p> </li> <li>Schedule into the <a href="#">MGH RAC YAW 7 DEP</a> <ul style="list-style-type: none"> <li>Visit Type = Home Visit Type</li> <li>Provider = RACC Multispecialty Room</li> </ul> </li> </ol>	<p><b>RACC staff always coordinates labs after RACC visit.</b></p> <ol style="list-style-type: none"> <li>Schedule into <a href="#">MGH RAC YAW 7 DEP</a> <ul style="list-style-type: none"> <li>Visit Type = Home Visit Type</li> <li>Provider = RACC Multispecialty Room</li> </ul> </li> <li>Schedule into home DEP</li> </ol>